

SEBASTIAN ORDAS

sebastianordas@utexas.edu | (346) 444-0868 | <https://github.com/ordas21> | www.linkedin.com/in/sebastian-ordas

SUMMARY

Technical support-minded software engineer with 4+ years in customer-facing roles, resolving API, data, and platform issues across fintech and data products. Strong communicator who enjoys troubleshooting, cross-team collaboration, and delivering world-class customer experiences.

EDUCATION

The University of Texas at Austin, McCombs School of Business

Graduation: December 2022

B.B.A. in Management of Information Systems

TECHNICAL SKILLS

- Languages: JavaScript/TypeScript, Java, Rust, Python, PHP, SQL
- Frontend: React, Next.js, Vue, Astro
- Data & Infra: MySQL, Redis, ETL Pipelines, AWS, Google Cloud, Digital Ocean
- Support Tooling: Zendesk, Jira, Slack, Logs, Monitoring,
- DevOps/CI/CD: GitHub Actions workflows, Docker, deployment configurations

EXPERIENCE

Data Management - DFPS - Austin, TX

June 2021 – May 2022

- Worked directly for the RMG in the DFPS as a Neubus contractor, was responsible for aggregating unorganized MS Access datasets and linking them into SharePoint for more centralized access
- Normalized and cleaned large unorganized datasets into more legible and maneuverable data, reformatted dates, and defined data types for all columns.

Software Engineer - Advisors Crypto - Austin, TX

Jan. 2025 - Feb. 2026

- \$15 million in assets under management.
- Built end-to-end crypto wealth platform (Node.js/Express, MySQL via mysql2, Redis/BullMQ) on AWS ECS/Terraform with secure auth, blue/green CI/CD, and observability.
- Served as primary technical point of contact for investors, troubleshooting platform issues and translating technical constraints into clear, customer-friendly explanations
- Engineered Binance market data ETL (historical/intraday, backfills, integrity checks) and a Slack ops bot for ETL/deploy/logs/health to streamline on-call operations.

Software Engineer - LEX Art Company - Austin, TX

Dec. 2022 - Jan. 2025

- Raised \$1.5m in private funding.
- Created an art investment platform that introduced the concept of profit sharing to the art market, allowing artists to profit from the resale of their artworks.
- Managed a talented team composed of a product manager, two designers, and two developers.
- Built and supported market data pipelines used by customer-facing dashboards; handled data accuracy issues, backfills, and customer escalations related to pricing discrepancies

AI Engineering Intern - Procter and Gamble - Cincinnati, OH

May. 2022 – Aug. 2022

- Deployed several ML pipelines using Azure ML Studio, this included full end-to-end ETL, training, testing, and simulation.
- Developed clusters in Azure Data Explorer and ingested data using the Python SDK
- Reproduced an outsourced machine learning platform in-house saving the business over \$5 million in outsourcing costs.
 - o Proved the viability of P&G AI capabilities and set a new standard for machine learning projects.
- Improved existing XGBoost model test accuracy by 20% and was able to reduce model training time by 13%.

Data Engineer Intern – REX - Austin, TX

Jan. 2022 – May. 2022

- Developed a real estate business intelligence tool, and worked in an AWS environment.
- Converted financial statements into SQL queries and automated the financial reporting process.
- Refactored the existing ETL process code and was able to reduce computing resource usage by 30% through various caching methods.
- Developed an API engine that was used in production for linking financial data to the front end.